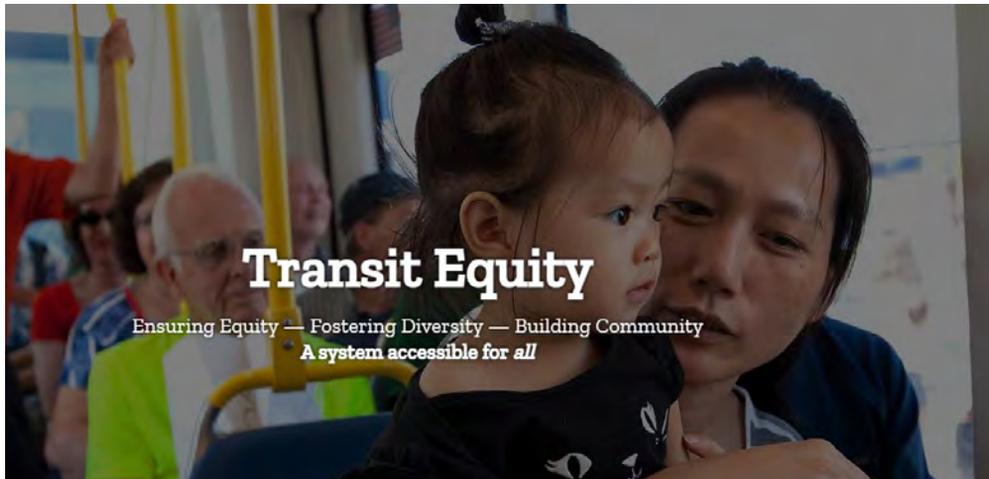


# Transit Equity Advisory at a Glance (TEAC)



# TEAC's beginning

- TEAC was formed around 2013
- Primarily based on the advocacy of a Portland organizing group called Sisters in Action for Power they helped spur TriMet to establish a Citizens Advisory Committee of Transportation Equity.
- They were also the lead advocacy organization to encourage TriMet to establish the first access transit grant program of \$1 million dollars during the construction of the Orange line



# TEAC's Role

TriMet's Transit Equity Advisory Committee (TEAC) provides insight and guidance to TriMet Staff and the General Manager on issues of equity, access, and inclusion.

Members represent a diverse cross-section of community leaders and serves to extend the agency's outreach and community involvement, as well as serve as a link to community organizations and provide input on improving service for transit-dependent riders.

Over the years TEAC has provided a forum for the review and discussion of TriMet services, including planning, Title VI, Environmental Justice, Safety, Fares, and operational and capital investments; with an emphasis on recommending strategies and ideas for improved service to transit dependent populations;

TEAC members also assist in the dissemination of information about transportation services and resources to community-based organizations, social service agencies and the community at-large within the TriMet district.

# TEAC Membership over the years

- Over the years TEAC has had over 100 different members



# **TEAC Areas of support and shared accomplishments!**

**Service planning and enhancements**

**Title VI, and Environmental Justice**

**Safety**

**Projects & Workforce, TOD**

**Fares**

**Community Engagement**

# System Expansion FY2012-2022 - \$32 M

- Frequent Service Restoration on Several Lines (6, 8, 9, 12, 14, 15, 33, 54, 57, 75) (FY2014)
- New Line 93 – Tigard/Sherwood (FY2014)
- Additional Frequent Service – MAX Green Line – Frequent Service (FY2015)
- MAX Orange Line (FY2016)
- Additional Trips on Lines 12, 57, 72, 75, 76/78, 99, 154, 155, 291 (FY2016)
- New Bus Line 97 (FY2016)
- Service Enhancements for Lines 4, 32, 36, 63 (FY2017)
- Schedule Reliability on several different lines (FY2017)
- Expanded Service on Lines 6 and 33 (FY2018)
- Increased Midday Frequency (FY2018)
- FX Division Line (FY2023)
- Red Line Extension (FY2024 estimated completion)
- Bus stop amenities
- Electrification of buses
- Digital tools
- Maintained a large share of service during the pandemic

# Title VI, Civil Rights, Environmental Justice



- Worked with staff to support TriMet’s efforts to update Title VI program for 2016, 2019, 2022
- Supported efforts to update TriMet’s Language Access Plan in 2019 – to support 13 safe harbor languages
- Helped TriMet’s Title VI Service Monitoring develop one of the most sensitive thresholds in the country (25% to 15% for service changes) and (3% sensitivity threshold for low income and minority communities)
- Supported the development of TriMet’s Climate Action Plan and 8 steps for reducing our agency’s carbon footprint

# System Safety

- Helped TriMet Decriminalize Fare Enforcement
- Helped TriMet Demilitarize System Safety staff
- Supported two independent PSU Fare Citations Research Projects that both found no Bias in TriMet's process of outcomes for issue citations (2016 -2020)
- Created and Administrative Review process and warning systems for Fare Citations (pulled it out of courts)
- Reduced the presumptive Fine from \$175 to \$75
- Allowed for community service as a form of payment
- Convened two TEAC led or supported Safety Committees – including Reimagining Public Safety (training, SRT)
- Police no longer check fares

# TriMet Fares



Outreach Begins for 2024 Proposed Fare Increase

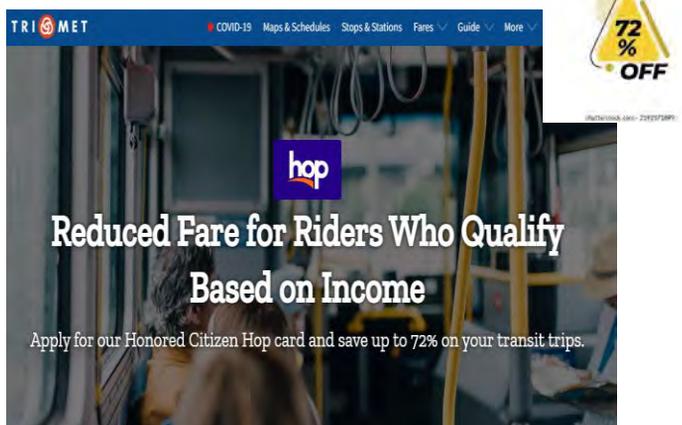


High School Access Transit Program

## Summer Pass (Pilot)

This program provides free transit passes to qualified high school students during the summer months.

FREE!



# TEAC outcomes to date



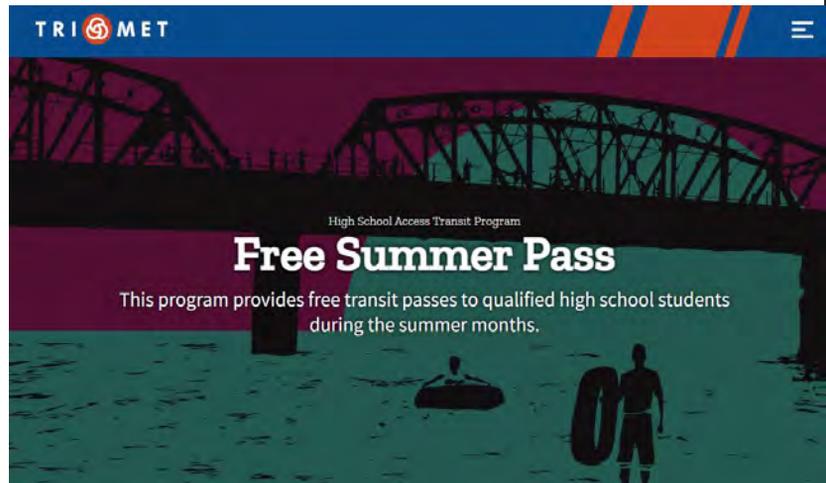
- Access Transit \$1 million in free fares (2014)
- Helped Launch the EFARE HOP System
- Helped create the highly successful Reduced Fare Program
- Reduced the cost of a Hop card from \$5 to \$3, 200,000 free cards
- Low Income Fare program \$12 million /60,000 riders registered
- Expanded Honored Citizen designation to include Low Income, and now Active and Retired Veterans
- Summer Pass Program (30,000 participants summer 2023)
- Fare Capping – Free cards for the reduced fare program / free month
- Fare Subsidy Workgroup

# Current Fare Initiatives

- Access Transit
- Fare Assistance
- Fare Relief
- Honored Citizen Program
- Summer Pass Program
- Fare Capping
- Family Pass\*

In 2016 TriMet set aside \$1.2 million dollars for fare subsidy efforts

In FY24 just under \$15 million dollars has been set aside to support a variety of fare subsidy and grant programs



# Capitol Projects

- Supported agency efforts to be the leading Public contracting agency for Minority contractors over the last 20 years with the largest award in state history to a minority (African American owned) firm
- Helped TriMet create one of the most progressive Transit Oriented Development policies in the country which has already supported the development of over 475 affordable housing units across the service district



# Community Engagement

- 115 community based partners receiving some form of fare grants
- 46 Community Based Organizations registering for Fare Programs
- Helped TriMet distribute over 150,000 masks during the pandemic
- Cultural Celebration and Bus Wrap Program
- Agency Sponsorship Process
- Expanded Community Engagement Team

# Riders want more....

- More Service
- More Coverage
- Faster Trips
- Greater Reliability
- Increased Frequency
- More System Amenities
- Greener Vehicles
- More Security
- Customer Service
- Lower fares
- Wayfinding support





Bus Service



MAX Light Rail



WES Commuter Rail



LIFT Paratransit

**TEAC has been a successful forum for feedback and progress over the last 10 years and the members are the crucial element to the systems growth in the areas of equity, inclusion, and access**

# Looking Ahead at new Programs & Approaches

- Exploring New Models –
- Community Engagement
- Outreach
- LEP Community Engagement
- Community Forums
- Revisit program ideas like a “Family Pass”
- Integrating research findings & new strategies

